

MARDI
14 MARS 2023
COLLOQUE DESS

HEURE : 11h à 12h

LIEU : Salle Delachaux
Rte de la Corniche 10
1010 Lausanne

Amplifying the impact of patient-experience surveys on quality of care.

INTERVENANT :

- Joel Lehmann, Directeur de la Fondation EQUAM et professionnel de la recherche appliquée et de la visualisation de données

DESCRIPTIF :

In this session, we will examine possibilities of creating practically significant information based on patient survey responses. The presenter will discuss various aspects, including gaining an understanding of the experience and mindset of family physicians in Switzerland, exploring the notion of an "Information Needs Assessment," and good practice in data visualization. The current use of patient-reported experience surveys (PREMS) will be described briefly, and two current case studies from primary and tertiary care will be presented.